

**LETTER OF NOTIFICATION: Retired Dr. Oroz Patient's Transfer of Care**

Dear Patient,

We regret to inform you that due to the high number of patients left from Dr. Oroz's practice, the physicians at RVHS won't be able to accept them all. All of the physicians at RVHS have full practices; they tried to accommodate some of the patients, but it is impossible to fit them all in.

Dr. Oroz's Locum coverage has ended as of October 24, 2021. After this day RVHS physicians will no longer be able to take care of your medical needs. If you need care during the transition to find a new physician/clinic, please access on of the walk-in clinics available in your area.

We strongly recommend you find a family doctor or nurse practitioner, who is accepting new patients. If you need assistance locating another physician, you may wish to contact Health Care Connect, phone number 1-800-445-1822, and register with them. Also, a list of community health centres in Ontario is available on the Ontario Ministry of Health and Long-Term Care website.

Currently, the clinic receives a large volume of calls from patients asking who is going to take them as patients. Our office can no longer manage this volume of phone calls and requests. We kindly ask you not to call the clinic with this inquiry. The office will/has contacted those who are going to remain with RVHS. Patients contacted won't be officially enrolled, or immediately transferred, to the doctors at the clinic until they have a Meet & Greet, or a first appointment, with the physician (this process will be slow, so we ask you to please be patient).

We understand that this change can be stressful for all. Thank you for your understanding and cooperation in this important matter.

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RVHS